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Aug 29th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

AT&T is the company that more people use voodoo dolls to control than any other. This is because they are unresponsive to customer needs and lord their near-monopoly status over individual customers who have only Comcast as an alternate provider. Comcast has the worst customer service on the planet.

The 1996 Telecommunications Act was designed to enable competitive market entry and encourage new network deployment by up-and-coming providers.

Now AT&T and their trade association, US Telecom, have petitioned you all to take away access to critical unbundled network elements. These unbundled elements are critical last-mile copper and inter-city fiber; the very technology that allow up-and-coming providers to grow, expand fiber deployment, and compete. Without access to this infrastructure, these providers are at risk of losing access to a huge portion of their customer base (me and my neighbors), leading to potentially higher rates, less fiber deployment, and even fewer options for consumers (me and my neighbors).

Good broadband with good customer service is critical to my existence. I could not get good service from either AT&T or Comcast and was lucky to find a small, local and growing broadband provider that depends on the FCC making the right decisions regarding open competition. Please do the right thing and protect access to unbundled network elements for all consumers. Thank you.

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